## QUALITY POLICY

We will offer our customer material handling products and services with the market's highest quality.

We achieve this by:

Focusing on our customers' requirements.

Developing reliable products and services in collaboration with our suppliers.

Utilizing efficient manufacturing processes that reduce the risk of faults.

Involving and delegating responsibility for quality issues at all levels of the company.

Making decisions based on facts.

Continuously improving our products and processes.

We comply with or exceed the applicable legal requirements, our customer's and stakeholder's expectations.

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Drista Björlenas

Kristian Björkman MD, Toyota Material Handling Manufacturing Sweden AB, Mjölby October 2021



